

# New Special Order Process

**The Vineyard now offers special order spirits, wine, and beer items.**



- Special Orders are still not accepted for Rare or Limited production items (Blanton's, Buffalo Trace, Pappy, Opus One, etc.)
- Some products might be unavailable due to our limited distribution network .
- The customer should allow 6-8 weeks for merchandise to arrive, once the order is confirmed.
- Alcohol by policy is **NON-RETURNABLE**, special orders are included in this policy.

**The first step in the process is to complete a Special Order form at the cash register**

- Please ensure you provide an email address and a phone number.
- Please print legibly on the form.

**The manager will contact the customer via email with price and availability of product.**

**The customer will then confirm or decline the order, if the order is confirmed, the product will arrive at the Vineyard between 6-8 weeks.**

**If you have any questions about the Special Order Process, please ask a Sales Associate in the Vineyard.**

703-979-8420  
www.mccsHH.com

21+ with valid ID. Don't drink and drive.

*The Vineyard*  
Wine & Spirits